

Certificate ES11/11110
The management system of

AERIN SISTEMAS S.L.

C/Covarrubias, 22 1º Derecha
28050 Madrid España

has been assessed and certified as meeting the requirements of

ISO 20000-1:2005

For the following activities

“Operations Service for IT Service Monitoring.”

“Servicio de operación de monitorización de servicios de TI.”

Further clarifications regarding the scope of this certificate and the applicability of ISO 20000-1:2005 requirements may be obtained by consulting the organization

This certificate is valid from 29 December 2011 until 29 December 2014
and remains valid subject to satisfactory surveillance audits
Re certification audit due before 20 December 2014
Issue 1. Certified with SGS since 29 December 2011



Authorised by

A handwritten signature in black ink, appearing to read 'Álvaro Rodríguez de Roa', with a large, stylized flourish underneath.

Álvaro Rodríguez de Roa
Director de Seguridad de la Información y Gobierno TI SGS ICS
SGS ICS Ibérica, S.A.
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